

Patron Services Policy

Residents of the Town of Conway will be issued a library card at no charge. Persons residing outside of the Town of Conway, but who own property in the Town, will be considered residents. Proof of residency or being a taxpayer is required prior to a card being issued. The minimum age for a library card is 5.

Non-residents may register for borrowing privileges by paying a fee determined by the Library Board of Trustees. Senior citizens, aged 65 and over, will be eligible for a senior discount which shall be set and adjusted from time to time by the Board of Trustees. Senior discounts will only be granted to those paying directly out of their own pocket at the time the library card is issued. All nonresident senior, nonresident, and seasonal cards shall be paid in full at the time of purchase. Seasonal visitors may register for borrowing privileges. Seasonal cards will be honored for four months with the fee being the same as the senior citizen rate. Proper identification must be presented prior to a card being issued.

Non-residents may be issued an Electronic Resources card, which allows users to access and download only the library's Internet offerings, such as electronic databases. Holders of this card may not check out physical items from the library. An annual fee for this card will be set and periodically adjusted by the Board of Trustees. Should the patron want to upgrade his or her card to allow full borrowing privileges within a year of purchase, the cost will be the difference between the electronic resources card and the non-resident card or non-resident senior card, as applicable.

Conway Public Library may enter into an agreement with other municipalities to provide library services to their residents.

Conway School District students who reside in towns other than Conway may borrow materials from the Conway Public Library without charge. A valid school identification card must be presented before a library card will be issued to the student. Borrowing privileges will be honored for an entire calendar year. Conway School District teachers, as well as Conway daycare and preschool teachers, may also register for a library card at no charge with proof of current employment.